



# 2023 Annual Report





## Superintendent's Message

The year 2023 was a year of growth and learning to be more equipped to help those we serve.

Since support systems are crucial to our clients living meaningful and successful lives, our focus has expanded as we now offer programs that reach their family members as well. We introduced programs such as Sibshops and The Future Is Now. We are blessed to offer these opportunities and recognize how important it is to create community and support for family members of those we serve. We have received positive feedback on these programs and plan to continue them.

Another way we cared for the community this year was offering our new Universal Changing Table. This resource was available at local festivals and provided a way for all restroom needs to be taken care of while people are out in the community.

In March, Riverside celebrated Developmental Disabilities Awareness Month. This included highlighting some of our individuals served through social media spotlights and news stories in local print. Developmental Disability Awareness Month is a great way to bring awareness to our community and express our support for the individuals we serve.

It is a privilege to serve the people of Miami County through our services as your county board of developmental disabilities. Thank you for your support. I look forward to our continued years of service and growth in the Miami County.

A handwritten signature in blue ink that reads "Brian W. Green". The signature is fluid and cursive.

Brian W. Green, Superintendent



Expanding Knowledge and Support

Two major programs we implemented this past year include Sibshops and The Future is Now. Sibshops was designed to support siblings of those with disabilities. It provides brothers and sisters of siblings with developmental disabilities with peer support and information in a lively, recreational setting.

The Future is Now is a program designed for older caregivers of those with developmental disabilities make plans for the future. Throughout the series, families create a Letter of Intent, a non-legal document that captures desires and goals for the future. Creating a Letter of Intent helps families gain the peace of mind that comes with having a plan.



In March 2023, in honor of Developmental Disability Awareness Month, Riverside had the opportunity to share the stories of some of our individuals served. Several stories appeared on Facebook and some have been published in local newspapers.



Relationships

Community Events

Thank you to all who volunteered for the Friends for Riverside/Batter Up Concessions booth at the Troy Strawberry Festival in June. With your help, \$3006 was raised for the levy committee which is double what was raised last year!

Thanks, EI Team! They represented us at DAS and JFS Trunk or Treat event. Their trunk won second place. Kudos to Kalesha Peacock, Christy Back, Kaelyn Foreman, Tasha Gullett, Becky Perry and Sara Baker!

In June, two of our SSAs shared about our services at the Juneteenth Celebratory Walk and Cookout in Troy. They also promoted our new program, Sibshops.





## QI Departmental Excellence

Our QI Department works to ensure that Miami County DSP's have the right support and resources to best serve the people in our community.

The workforce sustainability funding is \$100,000 for 2024. These funds available help providers offset the non-reimbursable costs of recruiting and retaining Miami County DSP's. Funding is also available to providers to receive reimbursement for program management.

Below are some encouraging statistics from 2023.

- 13 individuals experienced discontinuation of restrictive measures. 8 individuals' restrictive measures were discontinued completely.
- There are 3 fewer people being served restrictively in 2022 over 2021 and 8 fewer restrictive measures being used in 2022 over 2021.
- 2022 End-of-Year breakdown of restrictive support numbers:
  - Manual Restraints: 30 (same)
  - Mechanical Restraints: 14 (-1 2021)
  - Chemical Restraints: 0 (same)
  - Rights Restrictions: 30 (-7 from 2021)
  - Court Ordered: 0 (same)

## Early Intervention Excellence

Early Intervention has had a busy year as referral numbers continue to increase.

Other areas our team has focused on is Family Outcome Trainings and Child Outcome Summaries.

Additionally, some of our team members have begun offering their support to the Preble County Early Intervention Team as they experienced a time of transition.

# Inclusion



## Increasing Inclusivity in the Community

We want all of the people we serve to be able to engage and attend community events knowing that their restroom needs will be met. In 2023, we introduced our Universal Changing Table and received great feedback from this service. This resource was available at the Tipp City Mum Festival and the Fall Farm Festival in Troy.



*Being included in the community is central to our mission.*



### Innovation Across Departments

The Community Awareness and Opportunities Team made some branding changes to emphasize the friendliness of our organizations.

They created customized email signatures for all employees that included their photo for a more personalized feel shown during internal and external communication.

Additionally, voicemail and out-of-office scripts were developed to create a consistent and professional way to communicate the employee's work status.

Furthermore, Riverside created career development plans for all employees as well as expanded outreach efforts for more diverse and an improved employee pipeline.

Many of our SSAs expanded their roles by taking on stretch assignments such as Sibshops, The Future is Now, Operation Dental, SSA Cafe and Children's Training. These opportunities allow our employees to expand their skill set and knowledge as well as contributing to our Miami County community.

Our IT Department has also been hard at work throughout the year. An onboarding and training reorganization took place, Onbase was upgraded and IT badges are in the process of being revamped.



### 2022 By the Numbers

115

Children age 0-2 and families who received Early Intervention services

929

People served who are eligible for our services

200

People participated in Community Connections programs

276

Children age 3-18 who received SSA case management services

280

DSPs attended the Food Truck Dinner

87

Special Olympics athletes

538

Adults who received SSA case management services

896

DSPs attended the Academy DSP training classes

529

Volunteer hours provided by 41 generous community members

# Our Finances

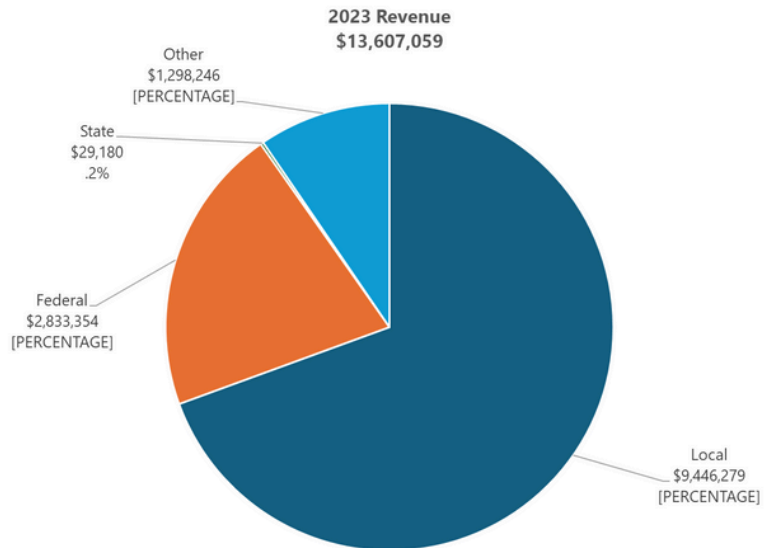
## 2023 REVENUE

\$13,607,059

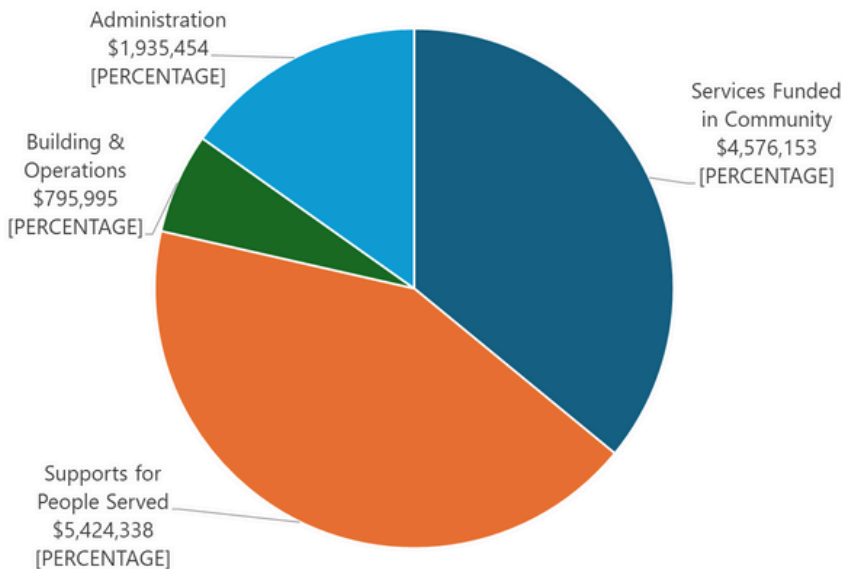
The Miami County community plays an integral role in Riverside's success.

Without the generous support—both financially and socially—of our fellow community members, we could not fulfill our mission of empowering people with developmental disabilities to live, work and play as full members of our community.

In return, Riverside is committed to careful stewardship of local taxpayer dollars while providing the highest standard of care to the people we serve.



## 2023 Expenses



## 2023 EXPENSES

\$13,607,059

### Directly Provide Services such as:

- Service Coordination
- Early Intervention for ages 0-3
- Advocacy Training & Family Education
- Recreation & Special Olympics Programs
- Health & Welfare
- Training for Direct Support Professionals

### Fund & Coordinate Services such as:

- Adult Day Services
- Job Training & Support
- Community Integration
- In-Home Care
- Transportation

... through our network of service provider partners.

# Our Provider Partners

The Miami County Board of Developmental Disabilities (Riverside) connects the people we serve to the resources, support and opportunities that empower them to live, work and play as full members of our community. We believe in win-win relationships with our provider partners to cultivate a strong, diverse network that offers support and opportunities to the people we both serve.

101 Mobility- Cincinnati	Guardian Medical Monitoring	Safe Haven Home Health
Ahlers Meals	Helping Lives	Self Reliance
AngelSense	I Am Boundless	Sengistix, LLC
Annalize Home Health Care	LifeBridge Remote	Stay At Home Modifications, Inc.
Blaze Community Service	Limitless Abilities	Stuart Medical Services, Inc.
BLESS	MANA Home Healthcare LLC	Surehands
Cap City Home Care Services	Med Mart	The Arc of Ohio Inc.
Capabilities, Inc.	MobilityWorks	The Hard Acre Farm, LLC
Careforth	MPA Services	Total Homecare Solutions
CRSI (Champaign Residential Services, Inc.	NuMotion	United Rehabilitation Services of Dayton
Dose Health, LLC	OnTime Home Healthcare Staffing Agency	Unity Care Group
Dungarvin	Passion Care	ViaQuest
Empowered Community Services LLC	Platinum Home Healthcare	Vogel Woodworking LLC
Goodwill/Easter Seals Miami Valley	Recreation Unlimited	Wynn-Reeth, Inc.
Grace and Hope Home Health Care Agency	REM/Sevita Health	Your Happy Place
Greenville Nursing Services	RT Industries	
	S&H Products	

In addition to Miami County's service provider agencies, there are also **149 independent providers** serving people with developmental disabilities in our community.

As Direct Support Professionals (DSPs), our provider partners are the backbone of the developmental disabilities system. Whether it is through an agency or as a self-employed independent provider, these dedicated individuals make a difference in the lives of those we serve every day.

## Commitment to Providers

### Supporting Those Who Support Us

To show our gratitude and appreciation for our providers Riverside hosted a food truck dinner during National Direct Support Professional Appreciation week. The dinner was a success and 280 people attended and got to spend time together with other DSPs. We are so thankful for our DSPs and how they serve our individuals.

DSPs deliver services we help to plan, coordinate, and fund. Their jobs are essential!



# Community Support

As we look back on 2023, it is with a great deal of appreciation that we acknowledge the considerable community support that supports our mission. Thank you, Miami County!

**Monetary Donations:**

- Gift in Memory of Estelle Heiner
- Harold and Estelle Heiner
- Dave's Services
- Power 107.1
- Jocelyn West
- United Way of Greater Dayton Area
- Texas Roadhouse
- Amvets Auxiliary Post #88
- The Troy Foundation
- Franklin F&AM Lodge
- West Milton VFW Post 8211
- Kiwanis Club - Piqua
- United Methodist Women
- Chevrolet of Troy
- Jack and Sharon Byrd
- Marian Council Knights of Columbus
- Lifestyle Furniture and Mattress
- Diana Wright

**In-kind Donations:**

- Troy Fish & Game
- West Milton VFW Post 8211
- Dayton Dragons
- Hedi Reed



Power 107.1FM hosted us for an on-air interview and donated a check from Lifestyle Furniture and Mattress for Miami County Special Olympics.



The Troy Foundation presenting us with a grant for Special Olympics.

